

DOIT MASTER AGREEMENT NUMBER: B-03-006		DOIT APPROVAL DATE: 12/19/03
VENDOR NAME: SBC SNET		FEIN: 06-054-26-46
SERVICE/PRODUCT NAME: Telephone Calling Cards: Telephone Calling Cards		
<u>SERVICE/PRODUCT DESCRIPTION:</u> SBC SNET All Distance Calling Cards <p>Customers who need telecommunications services while away from the office will find the SNET All Distance Calling Card helpful for making calls or leaving voice messages. There is no charge to obtain the SNET All Distance Calling Card. To place a call, all cardholders have to do is simply dial the SNET All Distance Calling Card platform, 1-800-555-5321. This number ensures that the caller reaches the SNET network, that the call receives the low calling plan rates and discounts, and that callers are protected from excessive Alternate Operator Services (AOS) companies' rates, which can be much higher than SNET's. The SNET All Distance Calling Card allows instate, interstate, and international calling.</p> <p>Using the SNET All Distance Calling Card can help a customer simplify its accounting and card management procedures. SNET will issue the calling cards using a fictitious 14 digit-numbering scheme unique to them. This system helps the customer easily manage cards by allowing you to track cards and telecommunications departments. To simplify internal accounting procedures, one or multiple "471" accounts can be set up to allow identification of usage and expenses by individual department or location billing. In addition, billing options include paper, diskette, CD-ROM, magnetic tape or cassette. Accounting codes are available if required.</p> <p>The SNET All Distance Calling Card offers a competitive advantage over most other carriers because it works as both a proprietary card and a Local Exchange Carrier (LEC) card. A proprietary card uses an 800 number for access while a LEC card allows 0+ calling. Calls made through the 800 platform will get the special call plan rates while 0+ calls will be rated at the rates of the carrier who carried the call. In addition, with the 0+ dialing, the carrier of the call may send a separate bill.</p> <p>Dialing Instructions</p> <p>The SNET All Distance Calling Card uses easy to follow dialing instructions driven by voice announcements. The announcements are set up with first time users in mind. However, frequent users can dial through the instruction prompts so they can progress through the calling platform rapidly. SNET's platform will allow a customer to enter the star (*) key to redial either the card number or the called number again. Users can also make consecutive calls from a touch-tone phone by simply pressing the pound (#) key at the end of the original call. An SNET operator is always available to provide help if necessary.</p> <p>SNET's customer service and operator services are open 24 hours a day, 365 days a year to help with any difficulty a customer may encounter. Once the caller notifies the operator, automatic credit is given for mis-dialed calls made on the SNET All Distance Calling Card. The SNET All Distance Calling Card offers these advantages:</p> <ul style="list-style-type: none"> • Universal Access. Callers place domestic calls by dialing 1-800-555-5321. This number ensures callers access to the SNET network. • Versatility. Callers can use the SNET All Distance Calling Card to place local, intrastate, interstate, and international calls. Calls can originate or terminate in the U. S. or international locations. • Speed. Callers can make consecutive calls from a touch tone phone by simply pressing the pound (#) key at the end of each call. The magnetic strip can be used at any SNET card reader phone and is accepted by most RBOC card reader phones. • Permanence. The SNET All Distance Calling Card number remains the same even if an office moves, changes telephone numbers or an employee is reassigned within or outside the state. • Service. Operator assistance is available 24 hours a day and immediate credit is given for mis-dialed calls. • Security. Entering the SNET All Distance Calling Card number through a touch-tone pad or using 		

the SNET Card Reader phone helps protect against fraudulent use as the card and PIN number cannot be overheard. SNET monitors attempted call using Calling Card authorization codes for fraud prevention.

- Around the World Connections. The SNET All Distance Calling Card can be used to call over 250 foreign countries from the U.S. and to call back to the U.S.

Security

If a calling card is lost or stolen, the customer must notify SNET immediately so that the card may be canceled. SNET All Distance also monitors call attempts using calling card authorization code. SNET will deactivate calling card authorization codes when we suspect fraudulent use. SNET will attempt to contact the customer to confirm the fraudulent usage prior to de-activating a code. However, if the customer is unavailable, we will deactivate codes unless the customer has provided contrary instructions. If the customer delays deactivating any codes, the customer will be responsible for all usage occurring after SNET detects suspected fraudulent usage. To reactive a canceled card, customers can contact our Fraud Management Customer Service which is 24x7. The number is listed on the back of the calling card.

If a calling card is lost or stolen, the customer must notify SNET immediately so that the card may be canceled. SNET All Distance also monitors call attempts using calling card authorization code. SNET will deactivate calling card authorization codes when we suspect fraudulent use. SNET will attempt to contact the customer to confirm the fraudulent usage prior to de-activating a code. However, if the customer is unavailable, we will deactivate codes unless the customer has provided contrary instructions. If the customer delays deactivating any codes, the customer will be responsible for all usage occurring after SNET detects suspected fraudulent usage. To reactive a canceled card, customers can contact our Fraud Management Customer Service which is 24x7. The number is listed on the back of the calling card.

SNET All Distance offers a "Calling In" card, which only allows calls to the number associated with the card. In addition, SNET can unblock, on a card-by-card basis, international destinations normally blocked due to high toll fraud.

SERVICE LEVELS:

Installation Intervals

Less than 10 cards = 2 business days
10 or more cards = Individual Case Basis

Routine Repair Intervals

Response time = Less than 1 hour
Repair Resolution time = 4 hours or less

Repair Service Level Definitions:

Repair Response is the time elapsed between when SNET receives a report of a problem or otherwise becomes aware of a problem, and the time that SNET responds to the end user or other designated contact to verify the problem.

Repair Resolution Time means the elapsed time between when the State notifies SNET of a problem, and the time that SNET restores service and such service is acceptable to the State.

SERVICE AVAILABILITY/LIMITATIONS:

SERVICE AVAILABILITY

See Service Availability spreadsheet

LIMITATIONS

With the merger of SBC and SNET, calling card calls originating from the other twelve states where SBC has a local presence (Arkansas, California, Kansas, Missouri, Nevada, Oklahoma, Texas, Illinois, Indiana, Ohio, Michigan and Wisconsin), will be routed to Pacific Bell and Sprint for completion. These calls will not be rated by SNET but will be rated and billed by Pacific Bell or Sprint, and will appear on a separate page of the SNET bill.

PRODUCT SCHEDULE

1/21/03

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Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Recurring Monthly Cost
Add	12/08/03	12/19/03	1		Calling Card Intrastate calls	call	\$0.25	\$0.25	\$0.00
Add	12/08/03	12/19/03	2		Calling Card Interstate calls	call	\$0.25	\$0.25	\$0.00
Add	12/08/03	12/19/03	3		Calling Card International calls	call	\$1.75	\$1.75	\$0.00
Add	12/08/03	12/19/03	4		<1,000,000 annual min - switched IntraLATA	min	\$0.048	\$0.048	\$0.00
Add	12/08/03	12/19/03	5		1-3,000,000 annual min - switched IntraLATA	min	\$0.046	\$0.046	\$0.00
Add	12/08/03	12/19/03	6		3-5,000,000 annual min - switched IntraLATA	min	\$0.044	\$0.044	\$0.00
Add	12/08/03	12/19/03	7		> 5,000,000 annual min - switched IntraLATA	min	\$0.042	\$0.042	\$0.00
Add	12/08/03	12/19/03	8		<1,000,000 annual min - dedicated IntraLATA	min	\$0.036	\$0.036	\$0.00
Add	12/08/03	12/19/03	9		1-3,000,000 annual min - dedicated IntraLATA	min	\$0.034	\$0.034	\$0.00
Add	12/08/03	12/19/03	10		3-5,000,000 annual min - dedicated IntraLATA	min	\$0.032	\$0.032	\$0.00
Add	12/08/03	12/19/03	11		> 5,000,000 annual min - dedicated IntraLATA	min	\$0.030	\$0.030	\$0.00
Add	12/08/03	12/19/03	12		<1,000,000 annual min - switched InterLATA	min	\$0.048	\$0.048	\$0.00
Add	12/08/03	12/19/03	13		1-3,000,000 annual min - switched InterLATA	min	\$0.046	\$0.046	\$0.00
Add	12/08/03	12/19/03	14		3-5,000,000 annual min - switched InterLATA	min	\$0.044	\$0.044	\$0.00
Add	12/08/03	12/19/03	15		> 5,000,000 annual min - switched InterLATA	min	\$0.042	\$0.042	\$0.00
Add	12/08/03	12/19/03	16		<1,000,000 annual min - dedicated InterLATA	min	\$0.031	\$0.031	\$0.00
Add	12/08/03	12/19/03	17		1-3,000,000 annual min - dedicated InterLATA	min	\$0.029	\$0.029	\$0.00
Add	12/08/03	12/19/03	18		3-5,000,000 annual min - dedicated InterLATA	min	\$0.027	\$0.027	\$0.00
Add	12/08/03	12/19/03	19		> 5,000,000 annual min - dedicated InterLATA	min	\$0.025	\$0.025	\$0.00
Add	12/08/03	12/19/03	20		Dedicated access non-PRI T-1s for locations that are billed >\$30,000 annual toll	ea	\$0.00	\$0.00	\$0.00
Add	12/08/03	12/19/03	21		Afghanistan	min	\$1.314	\$1.314	\$0.00
Add	12/08/03	12/19/03	22		Albania	min	\$0.569	\$0.569	\$0.00
Add	12/08/03	12/19/03	23		Algeria	min	\$0.489	\$0.489	\$0.00
Add	12/08/03	12/19/03	24		American Samoa	min	\$0.319	\$0.319	\$0.00
Add	12/08/03	12/19/03	25		Andorra	min	\$0.379	\$0.379	\$0.00
Add	12/08/03	12/19/03	26		Angola	min	\$0.729	\$0.729	\$0.00
Add	12/08/03	12/19/03	27		Anguilla	min	\$0.419	\$0.419	\$0.00
Add	12/08/03	12/19/03	28		Antarctica - Scott Base	min	\$0.639	\$0.639	\$0.00
Add	12/08/03	12/19/03	29		Antigua	min	\$0.459	\$0.459	\$0.00
Add	12/08/03	12/19/03	30		Argentina	min	\$0.439	\$0.439	\$0.00
Add	12/08/03	12/19/03	31		Armenia	min	\$0.619	\$0.619	\$0.00
Add	12/08/03	12/19/03	32		Aruba	min	\$0.319	\$0.319	\$0.00
Add	12/08/03	12/19/03	33		Ascension Island	min	\$0.699	\$0.699	\$0.00
Add	12/08/03	12/19/03	34		Atlantic Ocean East (INMARSAT)	min	\$8.990	\$8.990	\$0.00
Add	12/08/03	12/19/03	35		Atlantic Ocean West (INMARSAT)	min	\$8.990	\$8.990	\$0.00
Add	12/08/03	12/19/03	36		Australia	min	\$0.160	\$0.160	\$0.00
Add	12/08/03	12/19/03	37		Australian External Territories	min	\$1.549	\$1.549	\$0.00
Add	12/08/03	12/19/03	38		Astralian Ex T - Norfolk Island	min	\$1.549	\$1.549	\$0.00
Add	12/08/03	12/19/03	39		Australian Ex T-Christmas Island	min	\$1.549	\$1.549	\$0.00
Add	12/08/03	12/19/03	40		Australian Ex T-Cocos Island	min	\$1.549	\$1.549	\$0.00
Add	12/08/03	12/19/03	41		Australian Ex T-Antartica	min	\$1.549	\$1.549	\$0.00
Add	12/08/03	12/19/03	42		Austria	min	\$0.149	\$0.149	\$0.00
Add	12/08/03	12/19/03	43		Azerbaijan	min	\$0.799	\$0.799	\$0.00
Add	12/08/03	12/19/03	44		Bahamas	min	\$0.199	\$0.199	\$0.00
Add	12/08/03	12/19/03	45		Bahrain	min	\$0.529	\$0.529	\$0.00
Add	12/08/03	12/19/03	46		Bangladesh	min	\$0.839	\$0.839	\$0.00
Add	12/08/03	12/19/03	47		Barbados	min	\$0.449	\$0.449	\$0.00

PRODUCT SCHEDULE

1/21/03

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Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Recurring Monthly Cost
Add	12/08/03	12/19/03	48		Belarus	min	\$0.479	\$0.479	\$0.00
Add	12/08/03		49		Belgium	min	\$0.149	\$0.149	\$0.00
Add	12/08/03		50		Belize	min	\$0.529	\$0.529	\$0.00
Add	12/08/03		51		Benin	min	\$0.549	\$0.549	\$0.00
Add	12/08/03		52		Bermuda	min	\$0.249	\$0.249	\$0.00
Add	12/08/03		53		Bhutan	min	\$1.019	\$1.019	\$0.00
Add	12/08/03		54		Bolivia	min	\$0.449	\$0.449	\$0.00
Add	12/08/03		55		Bosnia and Herzegovina	min	\$0.509	\$0.509	\$0.00
Add	12/08/03		56		Botswana	min	\$0.449	\$0.449	\$0.00
Add	12/08/03		57		Brazil	min	\$0.320	\$0.320	\$0.00
Add	12/08/03		58		British Virgin Islands	min	\$0.319	\$0.319	\$0.00
Add	12/08/03		59		Brunei	min	\$0.529	\$0.529	\$0.00
Add	12/08/03		60		Bulgaria	min	\$0.349	\$0.349	\$0.00
Add	12/08/03		61		Burkina Faso	min	\$0.749	\$0.749	\$0.00
Add	12/08/03		62		Burundi	min	\$1.139	\$1.139	\$0.00
Add	12/08/03		63		Cambodia	min	\$1.279	\$1.279	\$0.00
Add	12/08/03		64		Cameroon	min	\$0.569	\$0.569	\$0.00
Add	12/08/03		65		Canada (all bands)	min	\$0.075	\$0.075	\$0.00
Add	12/08/03		66		Cape Verde Island	min	\$0.599	\$0.599	\$0.00
Add	12/08/03		67		Cayman Island	min	\$0.299	\$0.299	\$0.00
Add	12/08/03		68		Central African Rep.	min	\$1.079	\$1.079	\$0.00
Add	12/08/03		69		Chad	min	\$2.221	\$2.221	\$0.00
Add	12/08/03		70		Chile	min	\$0.299	\$0.299	\$0.00
Add	12/08/03		71		China	min	\$0.390	\$0.390	\$0.00
Add	12/08/03		72		Colombia	min	\$0.400	\$0.400	\$0.00
Add	12/08/03		73		Comoros	min	\$0.929	\$0.929	\$0.00
Add	12/08/03		74		Congo	min	\$0.639	\$0.639	\$0.00
Add	12/08/03		75		Cook Islands	min	\$1.199	\$1.199	\$0.00
Add	12/08/03		76		Costa Rica	min	\$0.330	\$0.330	\$0.00
Add	12/08/03		77		Croatia	min	\$0.409	\$0.409	\$0.00
Add	12/08/03		78		Cuba	min	\$0.830	\$0.830	\$0.00
Add	12/08/03		79		Cyprus	min	\$0.419	\$0.419	\$0.00
Add	12/08/03		80		Czech Republic	min	\$0.319	\$0.319	\$0.00
Add	12/08/03		81		Denmark	min	\$0.149	\$0.149	\$0.00
Add	12/08/03		82		Diego Garcia	min	\$0.819	\$0.819	\$0.00
Add	12/08/03		83		Djibouti	min	\$0.809	\$0.809	\$0.00
Add	12/08/03		84		Dominica	min	\$0.449	\$0.449	\$0.00
Add	12/08/03		85		Dominican Republic	min	\$0.295	\$0.295	\$0.00
Add	12/08/03		86		East Timor	min	\$0.419	\$0.419	\$0.00
Add	12/08/03		87		Ecuador	min	\$0.480	\$0.480	\$0.00
Add	12/08/03		88		Egypt	min	\$0.594	\$0.594	\$0.00
Add	12/08/03		89		El Salvador	min	\$0.409	\$0.409	\$0.00
Add	12/08/03		90		Equatorial Guinea	min	\$1.339	\$1.339	\$0.00
Add	12/08/03		91		Eritrea	min	\$0.947	\$0.947	\$0.00
Add	12/08/03		92		Estonia	min	\$0.429	\$0.429	\$0.00
Add	12/08/03		93		Ethiopia	min	\$0.821	\$0.821	\$0.00
Add	12/08/03		94		Faeroe Islands	min	\$0.349	\$0.349	\$0.00
Add	12/08/03		95		Falkland Islands	min	\$0.849	\$0.849	\$0.00

PRODUCT SCHEDULE

1/21/03

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Add	12/08/03	12/19/03	96		Fiji Islands	min	\$0.849	\$0.849	\$0.00
Add	12/08/03		97		Finland	min	\$0.149	\$0.149	\$0.00
Add	12/08/03		98		France	min	\$0.149	\$0.149	\$0.00
Add	12/08/03		99		French Guiana	min	\$0.494	\$0.494	\$0.00
Add	12/08/03		100		French Polynesia	min	\$0.789	\$0.789	\$0.00
Add	12/08/03		101		Gabon	min	\$0.589	\$0.589	\$0.00
Add	12/08/03		102		Gambia	min	\$0.509	\$0.509	\$0.00
Add	12/08/03		103		Georgia	min	\$0.737	\$0.737	\$0.00
Add	12/08/03		104		Germany	min	\$0.149	\$0.149	\$0.00
Add	12/08/03		105		Ghana	min	\$0.449	\$0.449	\$0.00
Add	12/08/03		106		Gibraltar	min	\$0.569	\$0.569	\$0.00
Add	12/08/03		107		Greece	min	\$0.210	\$0.210	\$0.00
Add	12/08/03		108		Greenland	min	\$0.509	\$0.509	\$0.00
Add	12/08/03		109		Grenada	min	\$0.589	\$0.589	\$0.00
Add	12/08/03		110		Guadeloupe	min	\$0.379	\$0.379	\$0.00
Add	12/08/03		111		Guatemala	min	\$0.450	\$0.450	\$0.00
Add	12/08/03		112		Guantanamo Bay	min	\$0.830	\$0.830	\$0.00
Add	12/08/03		113		Guinea	min	\$0.599	\$0.599	\$0.00
Add	12/08/03		114		Guinea Bissau	min	\$0.809	\$0.809	\$0.00
Add	12/08/03		115		Guyana	min	\$0.699	\$0.699	\$0.00
Add	12/08/03		116		Haiti	min	\$0.549	\$0.549	\$0.00
Add	12/08/03		117		Honduras	min	\$0.480	\$0.480	\$0.00
Add	12/08/03		118		Hong Kong	min	\$0.199	\$0.199	\$0.00
Add	12/08/03		119		Hungary	min	\$0.319	\$0.319	\$0.00
Add	12/08/03		120		Iceland	min	\$0.349	\$0.349	\$0.00
Add	12/08/03		121		India	min	\$0.570	\$0.570	\$0.00
Add	12/08/03		122		Indian Ocean (INMARSAT)	min	\$8.990	\$8.990	\$0.00
Add	12/08/03		123		Indonesia	min	\$0.419	\$0.419	\$0.00
Add	12/08/03		124		INMARSAT	min	\$8.990	\$8.990	\$0.00
Add	12/08/03		125		Iran	min	\$0.819	\$0.819	\$0.00
Add	12/08/03		126		Iraq	min	\$0.994	\$0.994	\$0.00
Add	12/08/03		127		Ireland	min	\$0.149	\$0.149	\$0.00
Add	12/08/03		128		Israel	min	\$0.249	\$0.249	\$0.00
Add	12/08/03		129		Italy	min	\$0.149	\$0.149	\$0.00
Add	12/08/03		130		Ivory Coast	min	\$0.839	\$0.839	\$0.00
Add	12/08/03		131		Jamaica	min	\$0.539	\$0.539	\$0.00
Add	12/08/03		132		Japan	min	\$0.149	\$0.149	\$0.00
Add	12/08/03		133		Jordan	min	\$0.679	\$0.679	\$0.00
Add	12/08/03		134		Kazakhstan	min	\$0.327	\$0.327	\$0.00
Add	12/08/03		135		Kenya	min	\$0.599	\$0.599	\$0.00
Add	12/08/03		136		Kiribati	min	\$0.899	\$0.899	\$0.00
Add	12/08/03		137		Korea, North	min	\$1.299	\$1.299	\$0.00
Add	12/08/03		138		Korea, South	min	\$0.199	\$0.199	\$0.00
Add	12/08/03	139		Kuwait	min	\$0.689	\$0.689	\$0.00	
Add	12/08/03	140		Kyrgyzstan	min	\$0.749	\$0.749	\$0.00	
Add	12/08/03	141		Laos	min	\$1.119	\$1.119	\$0.00	
Add	12/08/03	142		Latvia	min	\$0.509	\$0.509	\$0.00	
Add	12/08/03	143		Lebanon	min	\$0.629	\$0.629	\$0.00	

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Add	12/08/03	12/19/03	144		Lesotho	min	\$0.609	\$0.609	\$0.00
Add	12/08/03	12/19/03	145		Liberia	min	\$0.449	\$0.449	\$0.00
Add	12/08/03	12/19/03	146		Libya	min	\$0.619	\$0.619	\$0.00
Add	12/08/03	12/19/03	147		Liechtenstein	min	\$0.149	\$0.149	\$0.00
Add	12/08/03	12/19/03	148		Lithuania	min	\$0.619	\$0.619	\$0.00
Add	12/08/03	12/19/03	149		Luxembourg	min	\$0.149	\$0.149	\$0.00
Add	12/08/03	12/19/03	150		Macao	min	\$0.569	\$0.569	\$0.00
Add	12/08/03	12/19/03	151		Macedonia	min	\$0.429	\$0.429	\$0.00
Add	12/08/03	12/19/03	152		Madagascar	min	\$2.166	\$2.166	\$0.00
Add	12/08/03	12/19/03	153		Malawi	min	\$0.479	\$0.479	\$0.00
Add	12/08/03	12/19/03	154		Malaysia	min	\$0.299	\$0.299	\$0.00
Add	12/08/03	12/19/03	155		Maldives	min	\$0.919	\$0.919	\$0.00
Add	12/08/03	12/19/03	156		Mali Republic	min	\$0.749	\$0.749	\$0.00
Add	12/08/03	12/19/03	157		Malta	min	\$0.409	\$0.409	\$0.00
Add	12/08/03	12/19/03	158		Marshall Islands	min	\$0.549	\$0.549	\$0.00
Add	12/08/03	12/19/03	159		Martinique	min	\$0.379	\$0.379	\$0.00
Add	12/08/03	12/19/03	160		St. Barthelemy	min	\$0.379	\$0.379	\$0.00
Add	12/08/03	12/19/03	161		St. Martin	min	\$0.379	\$0.379	\$0.00
Add	12/08/03	12/19/03	162		Mauritania	min	\$0.719	\$0.719	\$0.00
Add	12/08/03	12/19/03	163		Mauritius	min	\$0.839	\$0.839	\$0.00
Add	12/08/03	12/19/03	164		Mayotte Island	min	\$0.929	\$0.929	\$0.00
Add	12/08/03	12/19/03	165		Mexico Zone 1	min	\$0.160	\$0.160	\$0.00
Add	12/08/03	12/19/03	166		Mexico Zone 2	min	\$0.260	\$0.260	\$0.00
Add	12/08/03	12/19/03	167		Micronesia	min	\$0.649	\$0.649	\$0.00
Add	12/08/03	12/19/03	168		Moldova	min	\$0.719	\$0.719	\$0.00
Add	12/08/03	12/19/03	169		Monaco	min	\$0.149	\$0.149	\$0.00
Add	12/08/03	12/19/03	170		Mongolia	min	\$1.199	\$1.199	\$0.00
Add	12/08/03	12/19/03	171		Montserrat	min	\$0.500	\$0.500	\$0.00
Add	12/08/03	12/19/03	172		Morocco	min	\$0.569	\$0.569	\$0.00
Add	12/08/03	12/19/03	173		Mozambique	min	\$0.749	\$0.749	\$0.00
Add	12/08/03	12/19/03	174		Myanmar	min	\$1.599	\$1.599	\$0.00
Add	12/08/03	12/19/03	175		Namibia	min	\$0.509	\$0.509	\$0.00
Add	12/08/03	12/19/03	176		Nauru Island	min	\$1.499	\$1.499	\$0.00
Add	12/08/03	12/19/03	177		Nepal	min	\$1.060	\$1.060	\$0.00
Add	12/08/03	12/19/03	178		Netherlands	min	\$0.149	\$0.149	\$0.00
Add	12/08/03	12/19/03	179		Netherlands Antilles	min	\$0.319	\$0.319	\$0.00
Add	12/08/03	12/19/03	180		St. Maarten	min	\$0.319	\$0.319	\$0.00
Add	12/08/03	12/19/03	181		NETWORKS	min	\$9.750	\$9.750	\$0.00
Add	12/08/03	12/19/03	182		NETWORKS	min	\$9.750	\$9.750	\$0.00
Add	12/08/03	12/19/03	183		New Caledonia	min	\$0.839	\$0.839	\$0.00
Add	12/08/03	12/19/03	184		New Zealand	min	\$0.199	\$0.199	\$0.00
Add	12/08/03	12/19/03	185		Nicaragua	min	\$0.450	\$0.450	\$0.00
Add	12/08/03	12/19/03	186		Niger	min	\$0.679	\$0.679	\$0.00
Add	12/08/03	12/19/03	187		Nigeria	min	\$0.658	\$0.658	\$0.00
Add	12/08/03	12/19/03	188		Niue	min	\$1.499	\$1.499	\$0.00
Add	12/08/03	12/19/03	189		Norway	min	\$0.149	\$0.149	\$0.00
Add	12/08/03	12/19/03	190		Oman	min	\$0.674	\$0.674	\$0.00
Add	12/08/03	12/19/03	191		Pacific Ocean (INMARSAT)	min	\$8.990	\$8.990	\$0.00

PRODUCT SCHEDULE

1/21/03

VENDOR NAME: SBC SNET							VENDOR FEIN: 06-054-26-46		
SERVICE NAME: Telephone Calling Cards: Telephone Calling Cards									
A 2% credit will be issued monthly against the items ordered from this Product Schedule per the SBC SNET Master Agreement									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Recurring Monthly Cost
Add	12/08/03	12/19/03	192		Pakistan	min	\$0.749	\$0.749	\$0.00
Add	12/08/03	12/19/03	193		Palau	min	\$0.749	\$0.749	\$0.00
Add	12/08/03	12/19/03	194		Panama	min	\$0.429	\$0.429	\$0.00
Add	12/08/03	12/19/03	195		Papua New Guinea	min	\$0.499	\$0.499	\$0.00
Add	12/08/03	12/19/03	196		Paraguay	min	\$0.449	\$0.449	\$0.00
Add	12/08/03	12/19/03	197		Peru	min	\$0.449	\$0.449	\$0.00
Add	12/08/03	12/19/03	198		Philippines	min	\$0.330	\$0.330	\$0.00
Add	12/08/03	12/19/03	199		Poland	min	\$0.299	\$0.299	\$0.00
Add	12/08/03	12/19/03	200		Portugal	min	\$0.189	\$0.189	\$0.00
Add	12/08/03	12/19/03	201		Qatar	min	\$0.689	\$0.689	\$0.00
Add	12/08/03	12/19/03	202		Reunion Island	min	\$0.749	\$0.749	\$0.00
Add	12/08/03	12/19/03	203		Romania	min	\$0.449	\$0.449	\$0.00
Add	12/08/03	12/19/03	204		Russia	min	\$0.330	\$0.330	\$0.00
Add	12/08/03	12/19/03	205		Rwanda	min	\$0.829	\$0.829	\$0.00
Add	12/08/03	12/19/03	206		San Marino	min	\$0.639	\$0.639	\$0.00
Add	12/08/03	12/19/03	207		Sao Tome and Principe	min	\$1.990	\$1.990	\$0.00
Add	12/08/03	12/19/03	208		Saudi Arabia	min	\$0.719	\$0.719	\$0.00
Add	12/08/03	12/19/03	209		Senegal Republic	min	\$0.869	\$0.869	\$0.00
Add	12/08/03	12/19/03	210		Seychelles Republic	min	\$0.994	\$0.994	\$0.00
Add	12/08/03	12/19/03	211		Sierra Leone	min	\$0.689	\$0.689	\$0.00
Add	12/08/03	12/19/03	212		Singapore	min	\$0.249	\$0.249	\$0.00
Add	12/08/03	12/19/03	213		Slovakia	min	\$0.409	\$0.409	\$0.00
Add	12/08/03	12/19/03	214		Slovenia	min	\$0.349	\$0.349	\$0.00
Add	12/08/03	12/19/03	215		Solomon Islands	min	\$1.249	\$1.249	\$0.00
Add	12/08/03	12/19/03	216		Somalia	min	\$1.149	\$1.149	\$0.00
Add	12/08/03	12/19/03	217		South Africa	min	\$0.354	\$0.354	\$0.00
Add	12/08/03	12/19/03	218		Spain	min	\$0.149	\$0.149	\$0.00
Add	12/08/03	12/19/03	219		Sri Lanka	min	\$0.719	\$0.719	\$0.00
Add	12/08/03	12/19/03	220		St. Helena	min	\$0.809	\$0.809	\$0.00
Add	12/08/03	12/19/03	221		St. Kitts and Nevis	min	\$0.377	\$0.377	\$0.00
Add	12/08/03	12/19/03	222		St. Lucia	min	\$0.439	\$0.439	\$0.00
Add	12/08/03	12/19/03	223		St. Pierre and Miquelon	min	\$0.339	\$0.339	\$0.00
Add	12/08/03	12/19/03	224		St. Vincent and the Grenadines	min	\$0.500	\$0.500	\$0.00
Add	12/08/03	12/19/03	225		Sudan	min	\$0.879	\$0.879	\$0.00
Add	12/08/03	12/19/03	226		Suriname	min	\$0.864	\$0.864	\$0.00
Add	12/08/03	12/19/03	227		Swaziland	min	\$0.409	\$0.409	\$0.00
Add	12/08/03	12/19/03	228		Sweden	min	\$0.149	\$0.149	\$0.00
Add	12/08/03	12/19/03	229		Switzerland	min	\$0.149	\$0.149	\$0.00
Add	12/08/03	12/19/03	230		Syria	min	\$0.739	\$0.739	\$0.00
Add	12/08/03	12/19/03	231		Taiwan	min	\$0.249	\$0.249	\$0.00
Add	12/08/03	12/19/03	232		Tajikistan	min	\$0.449	\$0.449	\$0.00
Add	12/08/03	12/19/03	233		Tanzania	min	\$0.569	\$0.569	\$0.00
Add	12/08/03	12/19/03	234		Thailand	min	\$0.359	\$0.359	\$0.00
Add	12/08/03	12/19/03	235		Togo	min	\$0.749	\$0.749	\$0.00
Add	12/08/03	12/19/03	236		Tokelau	min	\$9.750	\$9.750	\$0.00
Add	12/08/03	12/19/03	237		Tonga Island	min	\$0.767	\$0.767	\$0.00
Add	12/08/03	12/19/03	238		Trinidad and Tobago	min	\$0.479	\$0.479	\$0.00
Add	12/08/03	12/19/03	239		Tunisia	min	\$0.429	\$0.429	\$0.00

PRODUCT SCHEDULE

1/21/03

VENDOR NAME: SBC SNET						VENDOR FEIN: 06-054-26-46			
SERVICE NAME: Telephone Calling Cards: Telephone Calling Cards									
A 2% credit will be issued monthly against the items ordered from this Product Schedule per the SBC SNET Master Agreement									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Recurring Monthly Cost
Add	12/08/03	12/19/03	240		Turkey	min	\$0.379	\$0.379	\$0.00
Add	12/08/03	12/19/03	241		Turkmenistan	min	\$0.719	\$0.719	\$0.00
Add	12/08/03	12/19/03	242		Turks and Caicos Islands	min	\$0.489	\$0.489	\$0.00
Add	12/08/03	12/19/03	243		Tuvalu	min	\$1.850	\$1.850	\$0.00
Add	12/08/03	12/19/03	244		Uganda	min	\$0.569	\$0.569	\$0.00
Add	12/08/03	12/19/03	245		Ukraine	min	\$0.449	\$0.449	\$0.00
Add	12/08/03	12/19/03	246		United Arab Emirates	min	\$0.449	\$0.449	\$0.00
Add	12/08/03	12/19/03	247		United Kingdom	min	\$0.070	\$0.070	\$0.00
Add	12/08/03	12/19/03	248		Uruguay	min	\$0.449	\$0.449	\$0.00
Add	12/08/03	12/19/03	249		Uzbekistan	min	\$0.449	\$0.449	\$0.00
Add	12/08/03	12/19/03	250		Vanuatu	min	\$2.299	\$2.299	\$0.00
Add	12/08/03	12/19/03	251		Vatican City	min	\$0.219	\$0.219	\$0.00
Add	12/08/03	12/19/03	252		Venezuela	min	\$0.330	\$0.330	\$0.00
Add	12/08/03	12/19/03	253		Vietnam	min	\$0.780	\$0.780	\$0.00
Add	12/08/03	12/19/03	254		Wallis and Futuna Isls.	min	\$1.299	\$1.299	\$0.00
Add	12/08/03	12/19/03	255		Western Samoa	min	\$0.649	\$0.649	\$0.00
Add	12/08/03	12/19/03	256		Yemen	min	\$0.869	\$0.869	\$0.00
Add	12/08/03	12/19/03	257		Yugoslavia	min	\$0.499	\$0.499	\$0.00
Add	12/08/03	12/19/03	258		Zaire	min	\$0.559	\$0.559	\$0.00
Add	12/08/03	12/19/03	259		Zambia	min	\$0.569	\$0.569	\$0.00
Add	12/08/03	12/19/03	260		Zimbabwe	min	\$0.449	\$0.449	\$0.00